

Community Safety and Communications Center

Director to be appointed

Department Overview

The Community Safety and Communications Center (CSCC) is a new office in the Executive branch established in 2021 to provide timely, accurate, and vital information to the City's first responders, city service providers, and to the public. The department is envisioned to provide civilian and community-based services and solutions to community safety challenges.

The department includes two units formerly housed in the Seattle Police Department (SPD):

911 Communications Center (911). The center is the primary Public Safety Answering Point (PSAP) for the receipt, triage, and dispatch of public safety services within the City of Seattle. 911 divides operations into two functions, call taking and dispatching. Call Takers receive requests from the community, alarm monitoring companies, and other public safety organizations via 911, the non-emergency telephone line, and the Seattle Police Department (SPD) administrative dispatch line. Call Takers triage each call determining the nature of the emergency and the resources necessary to respond to the emergency. Calls that are related to fire or medical are transferred to the Seattle Fire Department Dispatch center for response. If criminal or other types, call takers enter details of the incident into the Computer Aided Dispatch (CAD) system which relays the information to a Dispatcher. The Dispatcher notifies public safety service responders of the incident details and remains in contact with responders via radio systems to ensure responder and community safety. The Dispatcher coordinates responses for multiple incidents at a time often involving responses from multiple city departments and external agencies.

Parking Enforcement Officers Unit (PEO). This unit of 120 civilian employees enforces parking ordinances throughout the City, cites abandoned vehicles and aids SPD in identifying stolen vehicles. PEOs also provide traffic management for events such as sporting events, fun runs, film shoots, accident scenes and out-of-order traffic signals.

CSCC was established by Ordinance 126233 and transfers 911 from SPD to the CSCC, the earlier of June 1, 2021 or 30 days after the Executive receives a required federal Originating Agency Identifier (ORI). The Ordinance also transfers the PEO unit from SPD to the CSCC, effective June 1, 2021.

Budget Snapshot

	2019 Actuals	2020 Adopted	2021 Adopted
Department Support			
General Fund Support	-	-	17,887,095
Total Operations	-	-	17,887,095
Total Appropriations	-	-	17,887,095
Full-Time Equivalent Total*	-	-	1.00

** FTE totals are provided for informational purposes only. Changes in FTEs resulting from City Council or Human Resources Director actions outside of the budget process may not be detailed here*

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Budget Overview

The Mayor's 2021 Proposed Budget package included CB 119935, which would have created a Seattle Emergency Communications Center (SECC) effective January 1, 2021, with the main function of operating the City's primary 911 call center (911), to be transferred from SPD. The 2021 Proposed Budget package also included CB 119934, which would have transferred the Parking Enforcement Officers (PEO) unit to the Seattle Department of Transportation. After transmitting the 2021 Proposed Budget, the Executive determined that obtaining the required federal Originating Agency Identifier (ORI) access permissions for the 911 unit will require additional time.

City Council Changes to the Proposed Budget

Community Safety and Communications Center was established in the 2021 Adopted budget by Ordinance 126233 to contain three programs: 911 Communications Center, Parking Enforcement Officers and Community Safety. The Ordinance transfers 911 from SPD to the CSCC, the earlier of June 1, 2021 or 30 days after the Executive receives the required ORI number. The Ordinance also transfers the PEO unit from SPD to the CSCC, effective June 1, 2021. This CBA also imposes a proviso that allows the Executive to charge 911 and PEO expenses against the SPD budget until June 1, unless Council passes an ordinance that revises the transfer of appropriations and/or personnel.

Future legislation is needed to transfer all CSCC positions from SPD.

Incremental Budget Changes

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	Dollars	FTE
2020 Adopted Budget	-	-
Council		
Transfer the 911 Communications Center and Parking Enforcement Unit to SPD until June 1; Establish a new Community Safety and Communications Center (CSCC)	17,887,095	1.00
Total Incremental Changes	\$17,887,095	1.00
Total 2021 Adopted Budget	\$17,887,095	1.00

Description of Incremental Budget Changes

Council

Transfer the 911 Communications Center and Parking Enforcement Unit to SPD until June 1; Establish a new Community Safety and Communications Center (CSCC)

Expenditures	\$17,887,095
Position Allocation	1.00

This CBA led to passage of Ordinance 126233 which establishes a new Community Safety and Communications Center (CSCC) within the Executive Department. The Ordinance transfers the 911 Communications Center (911) from SPD to the CSCC, the earlier of June 1, 2021 or 30 days after the Executive receives a required federal Originating Agency Identifier (ORI). The Ordinance transfers the Parking Enforcement Officers (PEO) unit from SPD

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to the CSCC, effective June 1, 2021. This CBA also imposes a proviso that allows the Executive to charge 911 and PEO expenses against the SPD budget until June 1, unless Council passes an ordinance that revises the transfer of appropriations and/or personnel.

The CBA creates the position of Director of the CSCC to be appointed by the Mayor, subject to confirmation by the City Council. The Director's position is subject to reappointment and reconfirmation every four (4) years. Funding for four new "back of house" human resource and finance positions to support the new CSCC is added, consistent with the Mayor's proposals. Existing position authority is not transferred as part of this budget process. The Executive will need to send separate legislation in 2021 to add the additional positions and make the personnel transfers.

Expenditure Overview

	2019 Actuals	2020 Adopted	2021 Adopted
Appropriations			
CS - BO-CS-10000 - Community Safety and Communications Center			
00100 - General Fund	-	-	17,887,095
Total for BSL: BO-CS-10000	-	-	17,887,095
 Department Total	 -	 -	 17,887,095
 Department Full-Time Equivalents Total*	 -	 -	 1.00

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Budget Summary by Fund Community Safety and Communications Center

	2019 Actuals	2020 Adopted	2021 Adopted
00100 - General Fund	-	-	17,887,095
Budget Totals for CS	-	-	17,887,095

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Appropriations by Budget Summary Level and Program

CS - BO-CS-10000 - Community Safety and Communications Center

BSL Purpose statement to be developed and legislated in 2021.

Program Expenditures	2019 Actuals	2020 Adopted	2021 Adopted
Communications Center	-	-	9,783,678
Parking Enforcement	-	-	8,103,417
Total	-	-	17,887,095
Full-time Equivalents Total*	-	-	1.00

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The following information summarizes the programs in Community Safety and Communications Center Budget Summary Level:

Communications Center

Expenditures/FTE	2019 Actuals	2020 Adopted	2021 Adopted
Communications Center	-	-	9,783,678

Community Safety

Expenditures/FTE	2019 Actuals	2020 Adopted	2021 Adopted
Full Time Equivalents Total	-	-	1.00

Parking Enforcement

Expenditures/FTE	2019 Actuals	2020 Adopted	2021 Adopted
Parking Enforcement	-	-	8,103,417